# STUDENT SATISFACTION SURVEY (SSS)



### **ACADEMIC YEAR 2020-21**

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### Criterion II – Teaching–Learning and Evaluation Student Satisfaction Survey on Teaching Learning Process 2.7.1

#### Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)
- Above questions to be answered in context of the Academic Year 2020-21

## Following are questions for online student satisfaction survey regarding Teaching Learning process.

process.	
1. How much of the syllabus was covered in the class?	
4 – 85 to 100%	

3 - 70 to 84%2 - 55 to 69%

1-30 to 54%

0 -Below 30%

- 2. How well did the teachers prepare for the classes?
  - 4 –Thoroughly
  - 3 Satisfactorily
  - 2 Poorly
  - 1 Indifferently
  - 0 Won't teach at all
- 3. How well were the teachers able to communicate?
  - 4 Always effective
  - 3 Sometimes effective
  - 2 Just satisfactorily
  - 1– Generally ineffective
  - 0– Very poor communication
- 4. The teacher's approach to teaching can best be described as
  - 4– Excellent
  - 3 Very good
  - 2 Good
  - 1 Fair
  - 0-Poor

5. Fairness of the internal evaluation process by the teachers.
4 – Always fair
3 – Usually fair
2 – Sometimes unfair
1 – Usually unfair
0– Unfair
6. Was your performance in assignments discussed with you? 4 – Every time
3 – Usually
2 – Occasionally/Sometimes
1 – Rarely
0– Never
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.  4 – Regularly
3 – Often
2 – Sometimes
1 – Rarely
0– Never
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
4 – Significantly
3 – Very well
2 – Moderately
1 – Marginally
0– Not at all
9. The institution provides multiple opportunities to learn and grow.
4 – Strongly agree
3 – Agree
2 – Neutral
1 – Disagree
0– Strongly disagree
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.
4 – Every time
3 – Usually
2– Occasionally/Sometimes
1 – Rarely
0– Never
0– Never

11. Your mentor does a necessary follow-up with an assigned task to you.  4 - Every time 3 - Usually 2 - Occasionally/Sometimes 1 - Rarely 0 - I don't have a mentor
12. The teachers illustrate the concepts through examples and applications.  4 – Every time 3 – Usually 2 – Occasionally/Sometimes 1– Rarely 0 – Never
13. The teachers identify your strengths and encourage you with providing right level of challenges.  4 - Fully 3 - Reasonably 2 - Partially 1 - Slightly 0 - Unable to
14. Teachers are able to identify your weaknesses and help you to overcome them.  4 - Every time 3 - Usually 2 - Occasionally/Sometimes 1 - Rarely 0 - Never
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.  4 – Strongly agree 3 – Agree 2 – Neutral 1 – Disagree 0 – Strongly disagree
<ul> <li>16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.</li> <li>4 – To a great extent</li> <li>3 – Moderate</li> <li>2 – Some what</li> <li>1 – Very little</li> <li>0 – Not at all</li> </ul>

17. Teachers encourage you to participate in extracurricular activities.  4 – Strongly agree  3 – Agree  2 – Neutral  1 – Disagree  0 – Strongly disagree
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.  4 – To a great extent  3 – Moderate  2 – Some what  1 – Very little  0 – Not at all
19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching. $ 4- \text{Above } 90\% \\ 3-70-89\% \\ 2-50-69\% \\ 1-30-49\% \\ 0- \text{Below } 29\% $
20. The overall quality of teaching-learning process in your institute is very good.  4 –Strongly agree  3 – Agree  2 – Neutral  1 – Disagree  0 – Strongly disagree
21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution. a)
b)
c)